



Heathcote School & Science College

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Dear Parent/Carer,



Please check your Parent Mail regularly especially during these more challenging times. A significant number of pupils did not pay for and order their food choices on-line and then expected lunch to be available today. Although we will always ensure pupils with free school meals are fed; again, their meal choices were not selected in many of these cases. This made today very challenging.

The office had to make over 140 phone calls today to find out this information from parents and carers. We are trying so hard to ensure pupils have a wide choice of food and that this changes regularly but this relies on you making sure you order on time. We have changed this to Parent Mail, as previously explained, so we could ensure all pupils could select food even if they were at home and to promote discussion about food choices.

If your child does not receive free school meals and you have not ordered lunch between now and the end of term either on line or via the phone call today, your child will need to bring a packed lunch to school.

All the best

Emma Hillman

